

Kurt J. Murray

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QUALIFICATIONS

Nearly twenty years of Creative and Technical experience utilizing both cutting edge and established technologies to deliver appropriate, professional, and timely solutions. Ten years as a telecommuter.

AVAILABILITY

Telecommute only.

EMPLOYMENT HISTORY

Feb 2013-Current

MacGameStore

Email Support/Community Liaison – Telecommute position answering up to 100 tech-support emails, daily. Also facilitated outreach to the MacGameStore Community to further assist users, recruit MGS App beta testers, moderate forums, and interact with the Mac gaming community, in general.

June 2010-April 2012

Lionbridge

Multimedia Internet Judge – Telecommute position judging relevance of search results in the context of an Image Search Engine.

August 2009-December 2010

TeleTech

Enhanced Support Agent – Telecommute position answering customer questions about orders, products, delivery and financing via phone. Entered and read data from multiple databases. Empowered to assist the customer in the most effective way possible using a variety of tools. As an enhanced agent I was able to assist customers with multiple issues rather than transfer to different internal divisions for specialized help.

November 2004-August 2009

Freelance

Freelance Digital Content Creation – Develop and deliver digital content utilizing audio, video and photo editing software to create Web Pages, Audio CDs, Audio Podcasts, Video Podcasts, Screencasts, Video DVDs, Photo CDs, PDFs and Blogs.

June 2000-November 2004

Movéo Integrated Branding

Web Designer/Developer - Worked as part of a team to develop and deliver interactive, and database driven web pages and sites for clients.

Macintosh Tech Support - Provided quick and efficient Macintosh technical assistance. Helped to reduce costs of outsourced IT maintenance.

Linux/Mac OS X SysAdmin - Set up and maintained various servers using Suse Linux, RedHat Linux, and Mac OS X.

Jan 1999-May 2000

Ozark Interactive Technologies

Web Designer/Developer - Designed and developed web pages and sites for customers. Developed pages and sites with Macromedia Dreamweaver, Adobe Photoshop, and other HTML, Text, and Graphics software tools

Server Administrator - Set up and maintained a Mac-based HTTP/FTP server using Quid Pro Quo and NetPresenz. Server was for customer feedback and site design testing purposes.

Macintosh Tech Support - Provided effective and efficient assistance with Macintosh computers.

June 1998-January 1999

College of the Ozarks

On Air Voice Talent – Hosted three live 3-hour shows per week as well as writing, recording and editing promos, PSA's and interstitials for broadcast on KCOZ.

Macintosh Tech Support - Provided effective and efficient assistance with the station's Macintosh computers.

September 1995-June 1998

North Arkansas College

Campus Macintosh Consultant - Maintained and updated 25+ Macintosh Computers. Provided computer assistance (Mac, WinXX, BeOS) to students, faculty, and administration.

Web Design - Worked with various students, faculty, and administration on web-page design and implementation.