

## Kurt Murray Jr.

Cell Phone (870) 715-2434

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### QUALIFICATIONS

Over ten years of dynamic Web Development and Mac Support utilizing both cutting edge and established technologies to deliver appropriate, professional, and timely solutions.

### COMPENSATION

\$10 hourly

### AVAILABILITY

30 hours per week (telecommute only)

### EMPLOYMENT HISTORY

*August 2009-Current*

*TeleTech*

**Enhanced Support Agent** – Telecommute position answering customer questions about orders, products, delivery and financing. Empowered to assist the customer in the most effective way possible using a variety of tools. As an enhanced agent I was able to assist customers with myriad issues rather than transfer to different internal divisions for specialized help.

*November 2004-August 2009*

*Freelance*

**Freelance Digital Content Creation** – Develop and deliver digital content utilizing audio, video and photo editing software to create Web Pages, Audio CDs, Audio Podcasts, Video Podcasts, Screencasts, Video DVDs, Photo CDs, PDFs and Blogs.

*June 2000-November 2004*

*Digital Production/Web Developer,*

*Movéo Integrated Branding (formerly DPM Advertising / IDEACUBE)*

**Web Designer/Developer** - Worked as part of a team to develop and deliver interactive, and database driven web pages and sites for clients. Developed pages and sites with Macromedia Dreamweaver, Flash, and Director. Also, BBEdit, Adobe Photoshop, ImageReady, Illustrator, and various HTML, Text, and Graphics software tools. Utilized Javascript, AppleScript, PowerUP, Perl, and various scripting languages to add interactivity.

**PowerUP Programmer** - utilized PowerUP (IDEACUBE's in-house LAMP-compliant database markup language) to develop dynamic, interactive sites that allow our clients to control their content, keep their site up-to-date, and maintain a professional site appearance without additional training costs.

**Macintosh Tech Support** - Provided quick and efficient macintosh technical assistance. Helped to reduce costs of outsourced IT maintenance.

**Linux/Mac OS X SysAdmin** - Set up and maintained various servers using Suse

Linux, RedHat Linux, and Mac OS X.

*Jan 1999-May 2000*

*Web Developer, Ozark Interactive Technologies*

**Web Designer/Developer** - Designed and developed web pages and sites for customers. Developed pages and sites with Macromedia Dreamweaver, Adobe Photoshop, and other HTML, Text, and Graphics software tools

**Server Administrator** - Set up and maintained a mac-based HTTP/FTP server using Quid Pro Quo and NetPresenz. Server was for customer feedback and site design testing purposes.

**Macintosh Tech Support** - Provided effective and efficient assistance with Macintosh computers.

*September 1995-June 1998*  
*North Arkansas College*

*Campus Macintosh Consultant,*

**Campus Macintosh Consultant** - Maintained and updated 25+ Macintosh Computers. Provided computer assistance (Mac, WinXX, BeOS) to students, faculty, and administration.

**Web Design** - Worked with various students, faculty, and administration on web-page design and implementation.